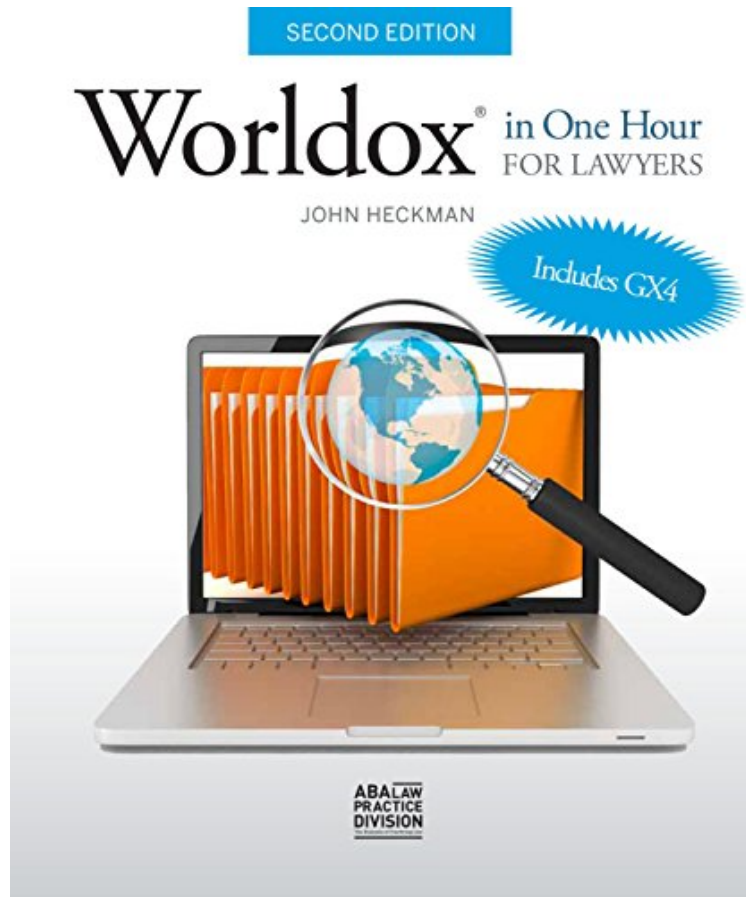


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About the Author John Heckman is the principal of Heckman Consulting, founded in 1997. His clients range from solo practitioners to AmLaw 100 firms (15 of them). Heckman specializes in Document Management issues, Worldox, as well as TimeMatters, Amicus Attorney, and PCLaw.